# FOUNDERS ADVISORS 



## Notable \& Quotable

"SaaS has evolved from a technology delivery option to the most powerful platform for lasting value-based relationship with customers. What makes SaaS exciting is the speed and scale at which it develops over time." - Tom Aitchison, Swrve CEO
"Al will dramatically change the workplace over the next 5 to 10 years. It is those companies keeping on top of the pace of innovation that will thrive." - Nagraj Kashyap, M12 Global Head
"Every single enterprise needs to understand how you can engage digitally with customers, and I think what's unique about Adobe is this is every customer, from a K -12 student to an individual freelancer, all the way to the largest enterprises in the world. The breadth of our offerings and our customers is truly fueling this success." - Shantanu Narayen, Adobe CEO
"I believe that while technology becomes smarter, the tools to manage it become simpler, and it's important to stay up to date to ensure you're operating with the maximum efficiency and effectiveness, even if it means a learning curve now and again. The investment in staying current will pay off." - Ezra Doty, Quorum CEO

Sound pricing strategy is an essential component of building a sustainable and profitable subscription business. Providing the right solution at the wrong price over time will destroy value for stakeholders by driving away potential customers and/or foregoing value from current customers. In this piece Alexander Buchberger analyzes the complexities associated with changing pricing demands for growth-stage SaaS companies.

## 

Change can be disruptive and jarring. When handled poorly, significant product changes risk alienating power users, even if the net gain in value is there. In this write-up, Julia Chen at Appcues walks through the major considerations involved in SaaS product redesign: testing, time, and implementation. Additionally, Appcues outlines case studies of previous successful major product redesigns.

Content marketing is an essential tool for establishing expertise, brand awareness, and customer / prospect touch-points. Weaving your brand's story into your content strategy is key to create a memorable experience for your audience. In this collection of brief case studies, Chintan Zalani at G2 details how and why content marketing fits into a cohesive and effective growth strategy within four SaaS companies successfully implementing content marketing at scale.

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| Upcoming Events |
| :---: |
| Founders @ SaaStr |
| March $10^{\text {th }}-12^{\text {th }}$ |
| San Jose McEnery Convention |
| Center |
| Meet Us There |

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## Silicon Y＇all 2019 Recap



Founders＇Advisors hosted its 7th Annual Silicon Y＇all SaaS \＆Internet Summit，an exclusive gathering of select SaaS and Internet company leaders，on October 7th－9th at Ross Bridge Resort \＆Spa outside of Birmingham，Alabama．

The Founders team hosted more than sixty CESs and leaders of top SaaS and Internet companies， 15 technology－focused private equity investors，and several strategic buyers with extensive M\＆A experience to share best practices and engage in discussions about growth， value and current industry trends．

The Founders team looks forward to the $8^{\text {th }}$ Annual Silicon $\mathrm{Y}^{\prime}$ all in 2020．For more information on the event，and to express interest in attending the 2020 event，please visit https：／／siliconyall．com／．

## Select 2019 Speakers

Ronan Kennedy－Microsoft

Shiv Narayana－How to SaaS
Shegun Otulana－TheraNest

Sarah Parcak－Global Explorer
Meg Crosby－PeopleCap


## 2019 PARTICIPANTS

（1）HowToSaas
＊AccuReg Administrate clefrent clearlink． H click funnels ＜cxtsoftware Dakota FlexOffers
solovis

（7）Vanguard Software

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## 2019 Co－Hosts

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MM
Morris， MANNing \＆ MARTIN．LLD

## Recent Transactions

| Announced Date | Target | Buyer | Purchase Price | $\begin{array}{r} \text { LTM } \\ \text { Revenue } \end{array}$ | $\begin{array}{r} \text { LTM } \\ \text { EBITDA } \end{array}$ | Enterprise Value / LTM Revenue | Enterprise Value / LTM EBITDA |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 9/26/2019 | CROSsIX | Veeva | \$430 | - | N/A | N/A | N/A |
| 9/24/2019 | Acoula |  | \$1,000 | - | N/A | N/A | N/A |
| 9/20/2019 | $\psi_{\text {statpro }}$ | CCONFLUENCE | \$244 | \$70 | \$9 | 3.4 x | 28.1x |
| 9/11/2019 | (2) $\operatorname{LSTC}$ | ^NSYS | \$767 | - | N/A | N/A | N/A |
| 9/3/2019 | $A 4_{\text {sorfunare }}$ | Kerridge | \$159 | \$38 | \$6 | 4.1x | 28.0x |
| 9/3/2019 | $\text { Hine } \times \text { lue }$ | The Carixle Group | - | - | N/A | N/A | N/A |
| 8/22/2019 | Pivotal | vmware | \$3,349 | \$716 | (\$127) | 4.3x | N/A |
| 8/22/2019 | Carbon Black. | vmware | \$2,208 | \$230 | (\$66) | 9.0x | N/A |
| 8/21/2019 | SignalFx | splunk > | \$1,050 | - | N/A | N/A | N/A |
| 8/8/2019 |  | ROPER | \$1,625 | - | N/A | N/A | N/A |
| 8/8/2019 | $\checkmark$ Symantec. | A BROADCOM | \$10,700 | \$2,323 | \$350 | 4.6x | 30.6x |
| 8/7/2019 | - Click | salesforce | \$1,350 | - | N/A | N/A | N/A |
| 7/10/2019 | TEC |  | \$56 | - | N/A | N/A | N/A |
| 7/3/2019 | ? COREL" | KKR | - | - | N/A | N/A | N/A |

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## Metrics Overview



## Valuation \& Growth Metrics

FA SaaS Index - Valuation \& Growth - As of Q3 2019
(In millions)

| Ticker | Company Name |  | LTM Revenue | YoY Growth |  | $\begin{aligned} & \text { LTM } \\ & \text { EBITDA } \end{aligned}$ | Enterpri <br> LTM Revenue | Value / <br> LTM EBITDA |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Vertical SaaS Companies |  |  |  |  |  |  |  |  |
| TWOU | 2U, Inc. | \$ | 526.6 | 37.4\% | \$ | (61.6) | 2.3 x | NM |
| APPF | AppFolio, Inc. | \$ | 239.0 | 34.6\% | \$ | 17.8 | 14.8x | 182.5x |
| BKI | Black Knight, Inc. | \$ | 1,162.5 | 6.1\% | \$ | 378.5 | 9.3 x | 29.7x |
| BLKB | Blackbaud, Inc. | \$ | 883.8 | 4.6\% | \$ | 113.9 | 5.7x | 41.7x |
| EBIX | Ebix, Inc. | \$ | 570.8 | 22.4\% | \$ | 158.8 | $3.7 x$ | 11.9x |
| FDS | FactSet Research Systems Inc. | \$ | 1,435.4 | 6.3\% | \$ | 498.5 | 6.6 x | 19.0x |
| INOV | Inovalon Holdings, Inc. | \$ | 605.2 | 19.6\% | \$ | 164.9 | 5.9x | 21.5x |
| INST | Instructure, Inc. | \$ | 245.5 | 24.0\% | \$ | (59.2) | 6.2x | NM |
| MDSO | Medidata Solutions, Inc. | \$ | 684.6 | 12.2\% | \$ | 78.1 | 8.1 x | 70.7x |
| MCO | Moody's Corporation | \$ | 4,656.3 | 2.4\% | \$ | 2,172.9 | 9.7x | 20.6x |
| QTWO | Q2 Holdings, Inc. | \$ | 295.8 | 31.1\% | \$ | (30.5) | 13.0x | NM |
| RP | RealPage, Inc. | \$ | 960.3 | 15.7\% | \$ | 163.0 | 6.7 x | 40.6x |
| SPSC | SPS Commerce, Inc. | \$ | 271.6 | 12.6\% | \$ | 51.2 | 5.6x | 30.9x |
| TEMN | Temenos AG | \$ | 921.9 | 12.6\% | \$ | 286.6 | 14.1x | 45.9x |
| TYL | Tyler Technologies, Inc. | \$ | 1,039.6 | 14.1\% | \$ | 195.7 | 10.1x | 52.9x |
| VEEV | Veeva Systems Inc. | \$ | 968.7 | 26.1\% | \$ | 289.1 | 21.9x | 73.3x |
|  | Min | \$ | 239.0 | 2.4\% | \$ | (61.6) | 2.3 x | 11.9x |
|  | Median | \$ | 784.2 | 14.9\% | \$ | 160.9 | 7.4x | 40.6x |
|  | Mean | \$ | 966.7 | 17.6\% | \$ | 276.1 | 9.0x | 49.3x |
|  | Max | \$ | 4,656.3 | 37.4\% | \$ | 2,172.9 | 21.9x | 182.5x |

Horizontal SaaS Companies

| EGHT | 8x8, Inc. | $\$$ |
| :--- | :--- | ---: |
| ADBE | Adobe Inc. | $\$$ |
| ALRM | Alarm.com Holdings, Inc. | $\$$ |
| AMBR | Amber Road, Inc. | $\$$ |
| TEAM | Atlassian Corporation Plc | $\$$ |
| BNFT | Benefitfocus, Inc. | $\$$ |
| BL | BlackLine, Inc. | $\$$ |
| BOX | Box, Inc. | $\$$ |
| BCOV | Brightcove Inc. | $\$$ |
| CARB | Carbonite, Inc. | $\$$ |
| CSLT | Castlight Health, Inc. | $\$$ |
| ECOM | ChannelAdvisor Corporation | $\$$ |
| CTXS | Citrix Systems, Inc. | $\$$ |
| CSOD | Cornerstone OnDemand, Inc. | $\$$ |
| COUP | Coupa Software Incorporated | $\$$ |
| DOCU | DocuSign, Inc. | $\$$ |
| EGAN | eGain Corporation | $\$$ |
| EVBG | Everbridge, Inc. | $\$$ |
| FIVN | Five9, Inc. | $\$$ |
| HUBS | HubSpot, Inc. | $\$$ |
| INTU | Intuit Inc. | $\$$ |
| KXS | Kinaxis Inc. | $\$$ |
| LPSN | LivePerson, Inc. | $\$$ |

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## Valuation \& Growth Metrics, Cont’d

| Ticker | Company Name | LTM <br> Revenue |  | YoY Growth | LTM <br> EBITDA |  | Enterprise Value / |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | LTM Revenue |  |  | LTM EBITDA |
| Horizontal SaaS Companies |  |  |  |  |  |  |  |  |
| LOGM | LogMeln, Inc. | \$ | 1,247.9 |  | 6.7\% | \$ | 318.8 | 3.0x | 11.3x |
| MIME | Mimecast Limited | \$ | 382.4 | 26.9\% | \$ | 28.7 | $6.2 x$ | 80.2x |
| MOBL | Mobilelron, Inc. | \$ | 205.3 | 9.1\% | \$ | (41.1) | 3.1 x | NM |
| MODN | Model N, Inc. | \$ | 141.2 | (8.7\%) | \$ | (8.2) | $6.4 x$ | NM |
| NEWR | New Relic, Inc. | \$ | 542.9 | 31.3\% | \$ | (25.9) | $6.5 x$ | NM |
| PAYC | Paycom Software, Inc. | \$ | 694.6 | 31.0\% | \$ | 236.2 | 18.4x | 55.0x |
| PCTY | Paylocity Holding Corporation | \$ | 493.8 | 24.5\% | \$ | 75.5 | 10.7x | 67.9x |
| PEGA | Pegasystems Inc. | \$ | 891.2 | 0.2\% | \$ | (73.5) | 6.0x | NM |
| PFPT | Proofpoint, Inc. | \$ | 843.2 | 26.7\% | \$ | (24.6) | $8.9 x$ | NM |
| QLYS | Qualys, Inc. | \$ | 311.1 | 16.3\% | \$ | 95.4 | 9.0x | 29.5x |
| RNG | RingCentral, Inc. | \$ | 838.6 | 33.9\% | \$ | 8.6 | 13.2x | NM |
| CRM | salesforce.com, inc. | \$ | 14,729.0 | 24.3\% | \$ | 2,064.0 | 8.8 x | 63.1x |
| SCWX | SecureWorks Corp. | \$ | 533.2 | 8.2\% | \$ | (3.5) | 1.8 x | NM |
| NOW | ServiceNow, Inc. | \$ | 3,224.1 | 32.0\% | \$ | 237.8 | 15.6x | 285.3x |
| SHOP | Shopify Inc. | \$ | 1,416.9 | 48.8\% | \$ | (95.6) | 26.3x | NM |
| SMAR | Smartsheet Inc. | \$ | 219.9 | 55.9\% | \$ | (60.5) | 16.8x | NM |
| ULTI | The Ultimate Software Group, Inc. | \$ | 1,198.8 | 10.3\% | \$ | 117.0 | - | - |
| UPLD | Upland Software, Inc. | \$ | 201.8 | 52.2\% | \$ | 48.3 | 5.9x | 24.5x |
| VRNS | Varonis Systems, Inc. | \$ | 269.1 | 5.2\% | \$ | (51.5) | 6.4 x | NM |
| WIX | Wix.com Ltd. | \$ | 720.7 | 29.1\% | \$ | (50.6) | $8.3 x$ | NM |
| WDAY | Workday, Inc. | \$ | 3,244.6 | 33.6\% | \$ | (277.8) | 11.8x | NM |
| WK | Workiva Inc. | \$ | 282.1 | 20.3\% | \$ | (25.7) | 7.2x | NM |
| YEXT | Yext, Inc. | \$ | 263.5 | 32.9\% | \$ | (81.4) | $6.2 x$ | NM |
| ZEN | Zendesk, Inc. | \$ | 758.8 | 38.4\% | \$ | (129.2) | 11.7x | NM |
| ZIXI | Zix Corporation | \$ | 141.5 | 105.6\% | \$ | 22.5 | $6.0 x$ | 70.7x |
| ZUO | Zuora, Inc. | \$ | 258.7 | 25.3\% | \$ | (76.2) | 5.9x | NM |
|  | Min | \$ | 68.7 | (8.7\%) | \$ | (277.8) | - | 11.3x |
|  | Median | \$ | 405.3 | 24.3\% | \$ | (8.2) | $6.5 x$ | 53.8x |
|  | Mean | \$ | 1,268.8 | 24.0\% | \$ | 166.6 | $8.5 x$ | 76.3x |
|  | Max | \$ | 14,729.0 | 105.6\% | \$ | 3,566.5 | 26.3x | 285.3 x |

## Operating Statistics

FA SaaS Index - Operating Statistics - As of Q3 2019

| Ticker | Company Name | COGS <br> As a \% of Revenue | Gross <br> Margin | SG\&A <br> As a \% of Revenue | R\&D Expense As a \% of Revenue | Sales \& Marketing <br> As a \% of Revenue | EBITDA <br> Margin |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Vertical SaaS Companies |  |  |  |  |  |  |  |
| TWOU | 2U, Inc. | 26.1\% | 73.9\% | 77.5\% | 18.7\% | 58.7\% | (11.7\%) |
| APPF | AppFolio, Inc. | 39.4\% | 60.6\% | 33.2\% | 20.0\% | 19.5\% | 7.4\% |
| BKI | Black Knight, Inc. | 54.7\% | 45.3\% | 0.9\% | 0.1\% | N/A | 32.6\% |
| BLKB | Blackbaud, Inc. | 45.8\% | 54.2\% | 36.6\% | 14.0\% | 24.4\% | 12.9\% |
| EBIX | Ebix, Inc. | 34.1\% | 65.9\% | 30.3\% | 8.3\% | 3.3\% | 27.8\% |
| FDS | FactSet Research Systems Inc. | 46.2\% | 53.8\% | 23.3\% | 15.0\% | N/A | 34.7\% |
| INOV | Inovalon Holdings, Inc. | 26.0\% | 74.0\% | 41.5\% | 5.3\% | 9.6\% | 27.2\% |
| INST | Instructure, Inc. | 31.4\% | 68.6\% | 66.8\% | 33.3\% | 47.4\% | (24.1\%) |
| MDSO | Medidata Solutions, Inc. | 26.4\% | 73.6\% | 41.9\% | 26.2\% | 24.2\% | 11.4\% |
| MCO | Moody's Corporation | 28.7\% | 71.3\% | 24.6\% | 1.1\% | N/A | 46.7\% |
| QTWO | Q2 Holdings, Inc. | 51.8\% | 48.2\% | 38.9\% | 27.0\% | 20.6\% | (10.3\%) |
| RP | RealPage, Inc. | 38.8\% | 61.2\% | 31.5\% | 17.6\% | 19.6\% | 17.0\% |
| SPSC | SPS Commerce, Inc. | 33.0\% | 67.0\% | 42.1\% | 9.9\% | 25.8\% | 18.8\% |
| TEMN | Temenos AG | 29.4\% | 70.6\% | 26.9\% | N/A | 17.2\% | 31.1\% |
| TYL | Tyler Technologies, Inc. | 52.8\% | 47.2\% | 23.2\% | 7.5\% | N/A | 18.8\% |
| VEEV | Veeva Systems Inc. | 27.0\% | 73.0\% | 26.5\% | 18.5\% | 16.7\% | 29.8\% |
|  | Min | 26.0\% | 45.3\% | 0.9\% | 0.1\% | 3.3\% | (24.1\%) |
|  | Median | 33.5\% | 66.5\% | 32.3\% | 15.0\% | 20.1\% | 18.8\% |
|  | Mean | 37.0\% | 63.0\% | 35.4\% | 14.8\% | 23.9\% | 16.9\% |
|  | Max | 54.7\% | 74.0\% | 77.5\% | 33.3\% | 58.7\% | 46.7\% |


| Horizontal SaaS Companies |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EGHT | $8 \times 8$, Inc. | 39.7\% | 60.3\% | 72.9\% | 18.7\% | 53.2\% | (27.1\%) |
| ADBE | Adobe Inc. | 14.8\% | 85.2\% | 37.9\% | 17.3\% | 29.7\% | 33.5\% |
| ALRM | Alarm.com Holdings, Inc. | 35.9\% | 64.1\% | 24.1\% | 24.0\% | 12.6\% | 16.0\% |
| AMBR | Amber Road, Inc. | 43.6\% | 56.4\% | 50.9\% | 18.8\% | 26.2\% | (7.6\%) |
| TEAM | Atlassian Corporation Plc | 17.4\% | 82.6\% | 39.5\% | 50.4\% | 21.8\% | (2.2\%) |
| BNFT | Benefitfocus, Inc. | 48.2\% | 51.8\% | 44.9\% | 21.0\% | 28.1\% | (6.9\%) |
| BL | BlackLine, Inc. | 21.3\% | 78.7\% | 75.0\% | 19.1\% | 55.6\% | (4.8\%) |
| BOX | Box, Inc. | 29.7\% | 70.3\% | 63.2\% | 27.4\% | 48.5\% | (12.8\%) |
| BCOV | Brightcove Inc. | 41.0\% | 59.0\% | 45.6\% | 19.1\% | 32.9\% | (1.3\%) |
| CARB | Carbonite, Inc. | 20.1\% | 79.9\% | 45.6\% | 21.7\% | 29.3\% | 9.8\% |
| CSLT | Castlight Health, Inc. | 38.6\% | 61.4\% | 44.6\% | 40.2\% | 26.5\% | (20.1\%) |
| ECOM | ChannelAdvisor Corporation | 22.5\% | 77.5\% | 61.3\% | 15.8\% | 42.1\% | 5.4\% |
| CTXS | Citrix Systems, Inc. | 13.4\% | 86.6\% | 48.2\% | 18.2\% | 37.4\% | 24.9\% |
| CSOD | Cornerstone OnDemand, Inc. | 25.8\% | 74.2\% | 55.2\% | 22.7\% | 39.5\% | 3.0\% |
| COUP | Coupa Software Incorporated | 34.0\% | 66.0\% | 60.2\% | 25.8\% | 40.1\% | (14.4\%) |
| DOCU | DocuSign, Inc. | 25.1\% | 74.9\% | 82.0\% | 20.4\% | 63.5\% | (22.3\%) |
| EGAN | eGain Corporation | 31.9\% | 68.1\% | 38.0\% | 21.5\% | 26.3\% | 9.4\% |
| EVBG | Everbridge, Inc. | 31.5\% | 68.5\% | 67.1\% | 30.1\% | 44.3\% | (19.8\%) |
| FIVN | Five9, Inc. | 40.5\% | 59.5\% | 43.8\% | 13.5\% | 28.8\% | 6.4\% |
| HUBS | HubSpot, Inc. | 19.2\% | 80.8\% | 64.9\% | 24.9\% | 50.8\% | (5.1\%) |
| INTU | Intuit Inc. | 16.9\% | 83.1\% | 37.2\% | 18.5\% | 28.4\% | 30.4\% |
| KXS | Kinaxis Inc. | 29.6\% | 70.4\% | 38.1\% | 18.3\% | 23.5\% | 17.2\% |
| LPSN | LivePerson, Inc. | 26.5\% | 73.5\% | 68.7\% | 26.5\% | 50.8\% | (15.6\%) |
| LOGM | LogMeln, Inc. | 25.0\% | 75.0\% | 47.1\% | 15.4\% | 34.3\% | 25.5\% |
| MIME | Mimecast Limited | 26.0\% | 74.0\% | 56.3\% | 18.1\% | 40.5\% | 7.5\% |

## Operating Statistics, Cont’d

| Ticker | Company Name | COGS <br> As a \% of Revenue | Gross <br> Margin | SG\&A <br> As a \% of Revenue | R\&D Expense <br> As a \% of Revenue | Sales \& Marketing <br> As a \% of Revenue | EBITDA <br> Margin |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Horizontal SaaS Companies |  |  |  |  |  |  |  |
| MOBL | Mobilelron, Inc. | 20.3\% | 79.7\% | 62.1\% | 39.4\% | 47.5\% | (20.0\%) |
| MODN | Model N, Inc. | 46.8\% | 53.2\% | 42.6\% | 21.2\% | 23.3\% | (5.8\%) |
| NEWR | New Relic, Inc. | 16.7\% | 83.3\% | 70.4\% | 24.2\% | 54.4\% | (4.8\%) |
| PAYC | Paycom Software, Inc. | 12.4\% | 87.6\% | 42.1\% | 9.7\% | 24.6\% | 34.0\% |
| PCTY | Paylocity Holding Corporation | 32.5\% | 67.5\% | 45.1\% | 14.2\% | 24.9\% | 15.3\% |
| PEGA | Pegasystems Inc. | 34.8\% | 65.2\% | 56.0\% | 22.4\% | 49.9\% | (8.2\%) |
| PFPT | Proofpoint, Inc. | 26.8\% | 73.2\% | 59.6\% | 25.7\% | 47.2\% | (2.9\%) |
| QLYS | Qualys, Inc. | 22.5\% | 77.5\% | 35.4\% | 21.1\% | 22.8\% | 30.7\% |
| RNG | RingCentral, Inc. | 24.8\% | 75.2\% | 63.1\% | 14.9\% | 48.1\% | 1.0\% |
| CRM | salesforce.com, inc. | 25.2\% | 74.8\% | 55.4\% | 14.7\% | 45.8\% | 14.0\% |
| SCWX | SecureWorks Corp. | 46.8\% | 53.2\% | 44.8\% | 16.9\% | 27.5\% | (0.6\%) |
| NOW | ServiceNow, Inc. | 23.4\% | 76.6\% | 54.6\% | 21.5\% | 44.6\% | 7.4\% |
| SHOP | Shopify Inc. | 44.4\% | 55.6\% | 41.2\% | 22.8\% | 30.5\% | (6.7\%) |
| SMAR | Smartsheet Inc. | 18.9\% | 81.1\% | 79.7\% | 34.4\% | 61.0\% | (27.5\%) |
| ULTI | The Ultimate Software Group, Inc. | 38.1\% | 61.9\% | 37.5\% | 19.4\% | 25.0\% | 9.8\% |
| UPLD | Upland Software, Inc. | 31.3\% | 68.7\% | 35.9\% | 13.2\% | 14.7\% | 23.9\% |
| VRNS | Varonis Systems, Inc. | 12.2\% | 87.8\% | 78.6\% | 29.1\% | 62.7\% | (19.1\%) |
| WIX | Wix.com Ltd. | 24.2\% | 75.8\% | 51.7\% | 33.1\% | 40.8\% | (7.0\%) |
| WDAY | Workday, Inc. | 29.8\% | 70.2\% | 43.8\% | 42.6\% | 32.3\% | (8.6\%) |
| WK | Workiva Inc. | 28.1\% | 71.9\% | 51.3\% | 31.0\% | 38.8\% | (9.1\%) |
| YEXT | Yext, Inc. | 25.2\% | 74.8\% | 93.0\% | 15.6\% | 69.6\% | (30.9\%) |
| ZEN | Zendesk, Inc. | 29.5\% | 70.5\% | 65.9\% | 26.0\% | 48.6\% | (17.0\%) |
| ZIXI | Zix Corporation | 40.2\% | 59.8\% | 43.7\% | 12.5\% | N/A | 15.9\% |
| ZUO | Zuora, Inc. | 49.3\% | 50.7\% | 58.1\% | 25.5\% | 41.5\% | (29.4\%) |
|  | Min | 12.2\% | 50.7\% | 24.1\% | 9.7\% | 12.6\% | (30.9\%) |
|  | Median | 26.8\% | 73.2\% | 51.3\% | 21.2\% | 39.2\% | (2.9\%) |
|  | Mean | 29.0\% | 71.0\% | 53.5\% | 22.8\% | 38.3\% | (0.3\%) |
|  | Max | 49.3\% | 87.8\% | 93.0\% | 50.4\% | 69.6\% | 34.0\% |

## Balance Sheet Metrics

FA SaaS Index - Balance Sheet Metrics - As of Q3 2019

| Ticker | Company Name | Return on Assets | Return on Equity | Current <br> Ratio | Days Sales Outstanding | Days Payable Outstanding | Liabilities/ Assets | Debt/ Equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Vertical SaaS Companies |  |  |  |  |  |  |  |  |
| TWOU | 2U, Inc. | (7.3\%) | (26.1\%) | 1.8x | 46.5 | 45.9 | 39.6\% | 42.6\% |
| APPF | AppFolio, Inc. | 3.6\% | 29.5\% | 1.5x | 10.3 | 5.1 | 46.4\% | 57.7\% |
| BKI | Black Knight, Inc. | 4.7\% | 7.7\% | 1.3x | 62.8 | 21.0 | 53.3\% | 90.3\% |
| BLKB | Blackbaud, Inc. | 1.9\% | 5.3\% | $0.7 x$ | 38.5 | 26.9 | 77.7\% | 163.8\% |
| EBIX | Ebix, Inc. | 6.0\% | 13.6\% | $1.5 x$ | 101.9 | 213.1 | 63.7\% | 132.3\% |
| FDS | FactSet Research Systems Inc. | 18.4\% | 58.9\% | 2.7 x | 38.5 | 40.3 | 56.9\% | 85.4\% |
| INOV | Inovalon Holdings, Inc. | 1.8\% | (1.2\%) | 2.3 x | 71.6 | 72.1 | 65.3\% | 157.5\% |
| INST | Instructure, Inc. | (12.8\%) | (47.3\%) | 1.0x | 66.3 | 45.2 | 61.4\% | 32.5\% |
| MDSO | Medidata Solutions, Inc. | 2.2\% | 7.2\% | 2.6 x | 89.4 | 17.3 | 35.5\% | 30.1\% |
| MCO | Moody's Corporation | 13.8\% | 201.8\% | 1.4 x | 92.5 | 4.2 | 92.6\% | 828.1\% |
| QTWO | Q2 Holdings, Inc. | (4.3\%) | (24.8\%) | 5.9x | 30.1 | 19.7 | 60.9\% | 119.8\% |
| RP | RealPage, Inc. | 2.6\% | 4.0\% | 0.8x | 46.7 | 30.9 | 49.9\% | 64.2\% |
| SPSC | SPS Commerce, Inc. | 5.6\% | 9.7\% | 4.5x | 38.1 | 16.8 | 19.1\% | 5.7\% |
| TEMN | Temenos AG | 9.0\% | 64.9\% | 0.9x | 109.6 | 217.1 | 83.8\% | 343.0\% |
| TYL | Tyler Technologies, Inc. | 4.8\% | 8.9\% | 1.2 x | 110.5 | 4.5 | 26.1\% | 1.6\% |
| VEEV | Veeva Systems Inc. | 10.5\% | 23.1\% | 4.2x | 55.3 | 11.4 | 22.3\% | 1.5\% |
|  | Min | (12.8\%) | (47.3\%) | $0.7 x$ | 10.3 | 4.2 | 19.1\% | 1.5\% |
|  | Median | 4.1\% | 8.3\% | 1.5x | 59.0 | 24.0 | 55.1\% | 74.8\% |
|  | Mean | 3.8\% | 21.0\% | 2.1x | 63.0 | 49.5 | 53.4\% | 134.8\% |
|  | Max | 18.4\% | 201.8\% | 5.9x | 110.5 | 217.1 | 92.6\% | 828.1\% |


| Horizontal SaaS Companies |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EGHT | $8 \times 8$, Inc. | (15.6\%) | (53.2\%) | 2.4x | 24.1 | 82.2 | 64.2\% | 126.8\% |
| ADBE | Adobe Inc. | 10.6\% | 29.1\% | 0.7x | 41.3 | 38.3 | 48.9\% | 40.4\% |
| ALRM | Alarm.com Holdings, Inc. | 8.0\% | 16.1\% | 4.7x | 46.4 | 42.3 | 32.9\% | 31.5\% |
| AMBR | Amber Road, Inc. | (5.9\%) | (39.7\%) | 0.6x | 63.2 | 24.4 | 72.7\% | 101.3\% |
| TEAM | Atlassian Corporation Plc | (1.5\%) | (46.3\%) | 0.9x | 22.8 | 116.0 | 78.8\% | 164.9\% |
| BNFT | Benefitfocus, Inc. | (8.8\%) | N/A | 2.5x | 49.2 | 20.6 | 108.2\% | -1040.0\% |
| BL | BlackLine, Inc. | (2.7\%) | (8.6\%) | 3.9x | 97.8 | 14.3 | 58.9\% | 98.6\% |
| BOX | Box, Inc. | (12.1\%) | (463.3\%) | 0.8x | 64.8 | 29.8 | 97.3\% | 1789.9\% |
| BCOV | Brightcove Inc. | (2.9\%) | (24.3\%) | 0.8x | 57.0 | 40.6 | 56.1\% | 21.7\% |
| CARB | Carbonite, Inc. | (0.1\%) | (9.2\%) | 0.7x | 34.2 | 25.6 | 79.7\% | 262.7\% |
| CSLT | Castlight Health, Inc. | (8.7\%) | (17.3\%) | 1.8x | 80.5 | 55.4 | 26.9\% | 11.2\% |
| ECOM | ChannelAdvisor Corporation | 0.3\% | (1.5\%) | 2.0x | 60.4 | 20.0 | 35.3\% | 17.9\% |
| CTXS | Citrix Systems, Inc. | 7.6\% | 87.4\% | 0.7x | 51.1 | 65.7 | 82.3\% | 141.8\% |
| CSOD | Cornerstone OnDemand, Inc. | 0.4\% | (18.0\%) | 1.5x | 63.9 | 22.7 | 84.9\% | 286.2\% |
| COUP | Coupa Software Incorporated | (3.7\%) | (18.9\%) | 2.1x | 76.5 | 10.4 | 69.3\% | 166.3\% |
| DOCU | DocuSign, Inc. | N/A | N/A | 1.6x | 60.9 | 35.2 | 67.8\% | 109.3\% |
| EGAN | eGain Corporation | 5.7\% | N/A | 1.3 x | 98.5 | 30.0 | 67.4\% | 16.7\% |
| EVBG | Everbridge, Inc. | (7.7\%) | (37.8\%) | 1.8x | 87.4 | 40.5 | 56.0\% | 54.0\% |
| FIVN | Five9, Inc. | 1.1\% | (1.1\%) | 6.1x | 33.6 | 16.5 | 60.8\% | 124.6\% |
| HUBS | HubSpot, Inc. | (2.6\%) | (12.8\%) | 3.8x | 40.6 | 35.6 | 57.5\% | 91.7\% |
| INTU | Intuit Inc. | 20.3\% | 47.4\% | 1.8 x | 5.0 | 71.9 | 40.3\% | 11.6\% |
| KXS | Kinaxis Inc. | 5.3\% | 9.4\% | 3.3 x | 78.2 | 32.6 | 29.5\% | 4.8\% |
| LPSN | LivePerson, Inc. | (10.0\%) | (45.6\%) | 2.2x | 69.2 | 39.1 | 66.9\% | 119.4\% |
| LOGM | LogMeln, Inc. | 0.7\% | 0.5\% | 0.5x | 25.2 | 54.6 | 28.1\% | 11.1\% |
| MIME | Mimecast Limited | (0.2\%) | (3.7\%) | 1.2x | 62.1 | 36.3 | 70.1\% | 120.0\% |

## Balance Sheet Metrics, Cont’d

| Ticker | Company Name | Return on Assets | Return on Equity | Current <br> Ratio | Days Sales Outstanding | Days Payable Outstanding | Liabilities/ Assets | Debt/ Equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Horizontal SaaS Companies |  |  |  |  |  |  |  |  |
| MOBL | Mobilelron, Inc. | (14.1\%) | (97.9\%) | 1.3x | 83.9 | 19.2 | 80.3\% | 39.4\% |
| MODN | Model N, Inc. | (5.6\%) | (41.6\%) | 1.2x | 71.4 | 10.9 | 68.9\% | 84.0\% |
| NEWR | New Relic, Inc. | (3.3\%) | (17.9\%) | 3.0x | 51.4 | 60.6 | 67.5\% | 129.9\% |
| PAYC | Paycom Software, Inc. | 8.6\% | 39.9\% | 1.1x | 1.3 | 23.0 | 70.2\% | 12.6\% |
| PCTY | Paylocity Holding Corporation | 2.3\% | 21.4\% | 1.1x | 2.7 | 9.8 | 80.6\% | 27.2\% |
| PEGA | Pegasystems Inc. | (7.8\%) | (13.0\%) | 1.5 x | 124.9 | 16.7 | 42.3\% | 13.7\% |
| PFPT | Proofpoint, Inc. | (3.8\%) | (22.4\%) | 1.9x | 75.5 | 26.4 | 73.1\% | 134.3\% |
| QLYS | Qualys, Inc. | 6.6\% | 17.2\% | 1.8x | 70.3 | 14.7 | 42.3\% | 10.6\% |
| RNG | RingCentral, Inc. | (1.5\%) | (10.2\%) | 2.9x | 46.2 | 24.9 | 65.1\% | 115.4\% |
| CRM | salesforce.com, inc. | 1.5\% | 6.2\% | 1.0x | 56.7 | 121.4 | 48.5\% | 37.5\% |
| SCWX | SecureWorks Corp. | (2.8\%) | (4.9\%) | 1.1x | 86.5 | 29.6 | 34.6\% | 4.7\% |
| NOW | ServiceNow, Inc. | 0.2\% | 2.9\% | 1.0x | 54.6 | 25.5 | 69.9\% | 78.7\% |
| SHOP | Shopify Inc. | (3.0\%) | (5.7\%) | 11.2x | 6.2 | 71.7 | 11.6\% | 3.9\% |
| SMAR | Smartsheet Inc. | (8.5\%) | (18.6\%) | 3.5 x | 52.9 | 23.2 | 29.1\% | 10.8\% |
| ULTI | The Ultimate Software Group, Inc. | 1.9\% | 8.4\% | 1.0x | 67.0 | 13.1 | 69.6\% | 11.5\% |
| UPLD | Upland Software, Inc. | 2.2\% | (15.4\%) | 1.6x | 64.0 | 21.8 | 68.1\% | 159.3\% |
| VRNS | Varonis Systems, Inc. | (13.2\%) | (55.5\%) | 1.5x | 71.1 | 34.1 | 67.2\% | 67.5\% |
| WIX | Wix.com Ltd. | (4.4\%) | (42.4\%) | 2.0x | 7.8 | 92.3 | 80.8\% | 205.8\% |
| WDAY | Workday, Inc. | (6.1\%) | (24.8\%) | 0.8x | 60.2 | 12.4 | 63.1\% | 69.8\% |
| WK | Workiva Inc. | (4.5\%) | N/A | 2.6x | 54.5 | 22.9 | 88.8\% | 453.5\% |
| YEXT | Yext, Inc. | (15.7\%) | (57.6\%) | 2.0x | 45.0 | 48.3 | 55.7\% | 51.4\% |
| ZEN | Zendesk, Inc. | (7.5\%) | (39.6\%) | 1.4x | 44.3 | 59.2 | 70.0\% | 134.1\% |
| ZIXI | Zix Corporation | 1.3\% | (2.3\%) | 0.3x | 17.2 | 42.1 | 63.7\% | 128.8\% |
| zUO | Zuora, Inc. | N/A | N/A | 1.9x | 65.3 | 5.4 | 45.1\% | 7.4\% |
|  | Min | (15.7\%) | (463.3\%) | 0.3x | 1.3 | 5.4 | 11.6\% | (1040.0\%) |
|  | Median | (2.7\%) | (12.9\%) | 1.6x | 57.0 | 29.8 | 66.9\% | 69.8\% |
|  | Mean | (2.1\%) | (22.4\%) | 2.0x | 54.6 | 37.3 | 61.2\% | 99.5\% |
|  | Max | 20.3\% | 87.4\% | 11.2x | 124.9 | 121.4 | 108.2\% | 1789.9\% |

## Founders Technology Transactions

 Messaging Platform Has been acquired by
communitybrands Sell-Side Advisor


| GetRich ReSlowly <br> Reronal Finance That Makes Cens <br> Has been acquired by <br> QUINSTREET <br> Sell-Side Advisor |
| :---: |



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